

## RETURN FOR INSPECTION

RFI Number

Date

Please complete the details below and sign the form at the bottom cut out the return address label and affix this to your return envelope. Place the other part of the document inside your envelope Please read the information within this document before sending...

Last Name

Address

First Name

County

Post Code

Initial

Country

Home Phone

Mobile Phone

Please indicate your reason for return please choose as many as required

- |   |   |  |
|---|---|--|
| <input type="checkbox"/> Did not receive the item in time | <input type="checkbox"/> Do not like the item/s | <input type="checkbox"/> Duplicate order of item/s |
| <input type="checkbox"/> The item is defective            | <input type="checkbox"/> Wrong item received    | <input type="checkbox"/> Never ordered this item   |
| <input type="checkbox"/> The item is damaged              | <input type="checkbox"/> Quality issues         | <input type="checkbox"/> Other / please specify    |

If you are not satisfied with your purchase, you may return it within 30 days of ship date for a full refund of your purchase price, minus shipping\*, handling, gift packaging, or other charges. Please note that the merchandise must be undamaged and in "new and unused" condition (defined below) to be acceptable for refund or exchange. Special orders are not returnable. Refunds will be in the original form of payment, except for wire transfers which will be refunded via company cheque.

Other please specify

The returned merchandise must be accompanied by proof of purchase and all original documentation and packaging; otherwise, the return will not be honoured.

You must obtain a Return for Inspection (RFI) number from Watch & Jewels before returning merchandise. We will not accept any returned merchandise without an RFI number. Contact a Customer Services by calling 0800 458 6989 or e-mail us [returns@watchandjewels.com](mailto:returns@watchandjewels.com) All merchandise is visually inspected upon receipt for signs of wear prior to the issuance of any refunds, exchanges or credits. "New and unused condition" means that there are no scratches, marks, or blemishes; the security tags are still attached; and the item must not have been sized or altered in any way. We cannot accept a return of any item with any indication that it has been used.

Watch & Jewels is not responsible for merchandise that it does not actually receive or that is not returned in accordance with these terms. Please contact our Customer Service on 0800 458 6989 or e-mail us [returns@watchandjewels.com](mailto:returns@watchandjewels.com) for further clarification.

\*\*\*If you receive damaged or incorrect merchandise, contact a Customer Service Specialist no later than 5 business days after receipt on 0800 458 6989

Signed By

**Return To**  
**Attn. Returns/Repair Dept.**  
**W & J**  
**P.O.Box 11524**  
**Tamworth**  
**Staffordshire**  
**B79 7WD.**